

## New Student Guide to SHS

### **1. I will be a new student at The Claremont Colleges this year and was told they have a hard waiver policy regarding required immunizations. What does that mean?**

The Claremont Colleges have a hard waiver system for required immunizations and entrance physical. Due to the circumstances surrounding the COVID-19 pandemic, you may have difficulties completing required immunizations or physical prior to your arrival to campus. In light of this, The Claremont Colleges will be offering leniency in completing requirements for the Fall 2020 semester. If you are unable to complete any requirement prior to your arrival to campus, please contact SHS for an appointment on August 24, 2020 at 8:00 a.m.

These policies are subject to change so be sure to check back often for updates.

### **2. If I am missing required immunizations, can I get them done at SHS? What is the cost?**

Yes, you can complete your required immunizations at SHS.

- Hepatitis B - \$55 per dose
- MMR - \$85 per dose
- Meningococcal Conjugate - \$150 per dose
- Tdap - \$40 or Td - \$40
- TB Skin Test - \$15
- Varicella Zoster – \$150 per dose

Students are encouraged to complete required immunizations prior to arriving on campus. If you are unable to complete any required immunizations before your arrival, please contact SHS for an appointment on August 24, 2020 at 8 a.m.

### **3. What is the difference between the meningitis B vaccine (Bexsero) and the meningitis booster?**

The required Meningococcal Tetravalent (Men ACWY) vaccination is different than the recommended Meningococcal B vaccination. All students need to have had a Meningococcal Tetravalent vaccination, with a booster dose given at age 16 or older. Meningococcal B vaccinations are highly recommended for all students, but are not required at this time.

### **4. How recent should the entrance physical be? TB Test?**

The entrance physical needs to be completed within the last 12 months. When filling out the TB screening page, if you answered yes to any question or if you are a part of a high-risk group, the TB test must have been completed no more than 6 months prior to arriving on campus.

### **5. What if I don't have an entrance physical? If I don't get an entrance physical completed, can I still be seen at SHS?**

If you did not receive an entrance physical prior to coming to campus, you can get your physical completed at SHS. The cost for a physical at SHS is \$45. Please call our office to schedule an appointment. SHS will open on August 24, 2020 at 8 a.m.

**6. When is the entrance physical form due? What happens if I turn it in late?**

Due to the unforeseen circumstances, The Claremont Colleges understand that some students may have difficulties in getting their entrance physicals completed. We recommend turning them in by August 1<sup>st</sup> if possible. If you are unable to turn them in by August 1<sup>st</sup>, please do so prior to your arrival to campus. If you are unable to complete a physical prior to your arrival to campus, please contact SHS for an appointment on August 24, 2020 at 8 a.m.

**7. I had a physical done for sports. Can I submit this as my entrance physical?**

Your sports physical can count as your entrance physical so long as it has all the required information. Please make sure to submit a current immunization record along with your sports physical.

**8. If I am planning to enroll in SHIP, what should I fill out on the Medical Insurance section on the entrance physical?**

If you are planning to enroll in SHIP, you will not yet have an insurance card. Please check the box on Section 3 of the entrance physical indicating you are planning to enroll in SHIP.

**9. If I have private insurance, how do I waive out of SHIP?**

Students of The Claremont Colleges are automatically enrolled into SHIP. Students wishing to waive SHIP coverage must submit proof of coverage prior to registration via their school's online waiver portal.

**10. Since I have given my insurance information on the entrance paperwork, can SHS just bill my insurance directly for services received?**

While we do ask for your insurance information, SHS does not bill insurance directly for services received at SHS. We request insurance information in order to have it on file in case of an emergency.

A receipt will be provided to patients that can be submitted to an insurance carrier for reimbursement. Students are responsible for payment of all clinic charges at the time of service, or may make payments directly to SHS for 14 days. Payments can be made

using cash, Claremont Cash, check or credit card. After 14 days, the charges are transferred to student accounts at your college.

**11. Where can I find my insurance card or other information regarding SHIP?**

Your insurance card and information for SHIP can be found at [www.AetnaStudentHealth.com](http://www.AetnaStudentHealth.com) or by calling (800) 537-1777. Freshman or those enrolling in SHIP for the first time will not be able to print their cards until coverage begins on 08/01/2020.

**12. How will charges from SHS show up on my student account?**

Charges incurred are available to pay at Student Health Services for 14 days. After 14 days, charges are transferred to the student account. Once at the student account, charges will notate that they came from SHS, but will not specify what the charges are for.

**13. Is the release of information form required? How do I fill it out?**

The Release of Information from SHS is only required if and when you would like SHS to release records to an outside party. If you would like to have a release form on file, fill out section 1 with your information and the information of the party that will be receiving the records. Then, fill out section 2 with the information you would like released, including beginning and end date, and specific information you would like released. Section 3 includes sensitive information and only information you would like released should be checked. Sign and date page one. Read, sign, and date page two. If you would like SHS to release records to more than one person, please fill out a release form for each person.

Students that wish to have their medical history shared with our SHS providers should fill out the Release of Information to SHS and send it to their home provider. They will then submit the student's records to our clinic. If you have more than one provider that you see, you will need to fill out and submit a release of information for each provider.

**14. What should I do if I have a medical/religious/personal exemption for certain immunizations?**

Students who wish to file an exemption from required immunizations should fill out the Affidavit for Exemption to Medical Requirements.

**15. I currently receive allergy injections from my home doctor. Can I continue receiving these at Student Health Services?**

Students can receive allergy injections at SHS so long as they have been on a maintenance dose for at least six weeks. Maintenance doses are doses that do not fluctuate or change. If your dose has changed within the last six weeks, you will need to see a local allergist until your dose is maintained for at least six weeks. You must see an SHS provider prior to beginning allergy injections. Please call our front desk at (909) 621-8222 to schedule.

You can find more information on allergy injections [here](#).