Healthcare while away from The Claremont Colleges

Your health and peace of mind are behind everything we do. That's why we have extra benefits to help you during the novel coronavirus, or COVID-19, pandemic.

We are providing the resources below for accessing care while you are away from your university:

- The Claremont Colleges and Aetna Student Health have decided to extend the waiver of the referral requirement until August 29, 2020. This means that you can visit in-network providers without needing to first obtain a referral from Student Health Services (SHS).
  
  **Note:** SHS is currently closed for Summer Break.

- **Telemedicine providers.** We are waiving copays for telemedicine visits with in-network providers through September 30, 2020. Costs are waived for telemedicine visits through:
  - Teladoc through the Aetna Health app. You can also be seen by a Teladoc provider by visiting the Teladoc webpage. You will need to setup an account if it is your first time using Teladoc. After that, you will be able to schedule a visit.
  - **Teladoc provides general medical, behavioral health and dermatology services.**
  - In-network providers who deliver virtual care, such as live video-conferencing.

- **In-network providers.** You should visit an in-network provider for non-emergent medical services. You can find in-network providers at www.aetnastudenthealth.com.

- **Consider visiting a MinuteClinic®** or other in-network quick-care walk-in providers while you are away from campus. You can find in-network providers at www.aetnastudenthealth.com, under the Walk-in Clinics category.
  - MinuteClinic® is now offering E-Clinic visits and these visits are covered under the telemedicine no cost-share benefit.
  - MinuteClinic® is now offering COVID-19 drive-thru testing at many retail store locations.

- **Aetna is waiving costs for tests and doctor visits associated with COVID-19 testing***. You will have $0 copays for diagnostic tests and doctor visits related to COVID-19 testing. You can find additional COVID-19 information on this webpage.

- **No cost inpatient care.** No cost-sharing for inpatient admissions at in-network or out-of-network facilities for the treatment of COVID-19 through September 30, 2020.

- **No cost delivery on CVS Pharmacy® prescriptions.** You will have the option of one to two-day delivery when your prescription is ready through August 31, 2020.
  - We are waiving early refill limits on prescription maintenance medications through CVS Caremark through September 30, 2020.
  - We encourage 90-day maintenance medication prescriptions through September 30, 2020.

If you have any questions or concerns, please call Aetna Student Health at (877) 480-4161 or visit our website for more information and policy details. You can reach SHS by calling (909) 621-8222.

*There may be other costs associated with your visit.

The content above is not intended to be a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified health provider with any questions you may have regarding a medical condition.